Fiscal Year (FY) 2005 Budget Estimates Washington Headquarters Services (WHS)



February 2004

(Dollars in Millions)

FY 2003 Price Program FY 2004 Price Program FY 2005
Estimate Change Change Estimate Change Change Estimate

Appropriation Summary

Budget Activity 4:

Operation and Maintenance, Defense-wide 585.632 * -9.907 141.758 433.967 25.811 -12.612 447.166

* Includes \$103.381 million in Supplemental funding.

Narrative Explanation of Changes:

FY 2004 to FY 2005:

Increases include the establishment of a Base Relocation and Closure (BRAC) Commission (+\$10.0 million), and an increase (+\$13.597 million) to the Defense Continuity Integration Network-Pentagon Continuity Information System to support the information management plan for Site-R. Other increases include payments to the Pentagon Reservation Maintenance Revolving Fund Rent, which is a pro-rata cost for all the Pentagon tenants for the out-of-cycle standup costs of the Pentagon Force Protection Agency (+\$26.215 million). Other small increases address the transfer of the Executive Supoport Center from OSD, the Pentagon Renovation Furniture Program; payments to the Building Maintenance Fund for increasing security costs, and the cost of increasing personnel security investigations; (for a total of +\$0.757 million).

WASHINGTON HEADQUARTERS SERVICES Operations and Maintenance, Defense-Wide Fiscal Year (FY) 2005 Budget Estimates Appropriation Highlights

Narrative Explanation of Changes (Continued):

Decreases include the Pentagon Renovation Project adjustment (-\$28.584) to the annual plan, and the Defense Travel Program reduction as a result of the prime contract restructure, and the realignment of the development, delivery and training requirements (-\$11.854). There is also a non-recurring X-Year program reduction (-\$6,045), and a reduced requirement for the Department's pro-rata share of the Government-wide E-Gov payments (-\$5.591 million). The Information Technology Program is reduced to reflect the completion of one-time FY 2004 initiatives (-\$3.476 million), and the support costs for the Office of the Special Assistant for Gulf War Illnesses (-\$3.425 million) are transferred to the Defense Health Program/TRICARE Management Activity. Other decreases include reduced site preparation requirements for the Air Force Memorial Foundation (-\$1.733 million), and the Public Key Infrastructure Program reduction to reflect the end of the development and deployment of the program, which is transitioning to a maintenance status (-\$1.094). Other small reductions address the maintenance costs of new IT equipment that will be under warranty in FY 2005, the changing requirements and mission completions of the recurring Commissions and Panels, and the operation cost adjustments to the payments to DFAS for financial services; (for a total of -\$1.379 million).

SUMMARY OF INCREASES AND DECREASES (Dollars in Thousands)

| FY 2004 President's Budget Request | | <u>BA 4</u> 405,500 |
|---|-----------------|------------------------|
| 1. Congressional Adjustments a. General Provisions | | |
| 1) Section 8094: Improvements in Professional Support Services | -2,274 | |
| 2) Section 8126: Management Efficiencies b. Earmarks | -1,937 | |
| 1) Section 8044: Indian Lands Environmental Impact | -249 | |
| Total Congressional Adjustments | | -4,460 |
| FY 2004 Appropriated Amount | | 401,040 |
| Emergency Supplemental a. FY 2004 Emergency Supplemental Appropriations Act (P.L. 108-106) 1) Chemical-Biological-Radiological-Nuclear (CBRN) program equipment, support and initiatives 2) War related administrative support costs | 3,376 13,000 | |
| Total Emergency Supplemental | | 16,376 |
| 3. Fact-of-Life Changes a. Functional Transfers 1) Transfers In a) Information Technology Support Costs are transferred from the Office of the Secretary of Defense to offset the contract costs required to replace the support mission | | |

SUMMARY OF INCREASES AND DECREASES (Dollars in Thousands)

| previously provided by the Air Force Pentagon Communications Agency (AFPCA) b) The Defense Continuity Integration Network - Pentagon | 2,400 | |
|---|--------|--------|
| Continuity Information System funding is transferred from the Army to WHS to better align the management responsibility for Site-R within the Department. 2) Transfers Out | 31,000 | |
| a) The Federal Voting Assistance Program is transferred to the Defense Human Resources Activity which is more appropriate, Based on the Defense-wide and World-wide missions of this program b) The support costs associated with the Department Advisory Committee on Women in the Services (DACOWITS) are transferred to the Defense Human Resources Activity based on the functional transfer of the mission from the Office of the | -5,451 | |
| Secretary of Defense | -99 | |
| Total Transfers | | 27,850 |
| b. Emergent Requirements Program Increase One-Time Costs Operational support for Multiple-year Commissions and Boards assigned by the President, Congress or the Department | 5,967 | |
| Total Program Increases | | 5,96 |
| | | |

2) Program Reductions

SUMMARY OF INCREASES AND DECREASES (Dollars in Thousands)

a) Program Decreases

| i) Redistribution of funds for the customers of the Pentagon Reservation Maintenance Revolving Fund, based on a redistribution of space adjustments | -890 | |
|--|---------------|---------|
| based on a redistribution of space adjustments | -690 | |
| Total Program Decreases | | -890 |
| Revised FY 2004 Estimate | | 450,343 |
| 4. Less: Emergency Supplemental Funding | | -16,376 |
| Normalized Current Estimate for FY 2004 | | 433,967 |
| 5. Price Change | | 25,811 |
| 6. Functional Transfers a. Transfers In 1) The Executive Support Center transfer from the Office of the Secretary of Defense (+2 FTE) to provide one source of communications for the Secretary of Defense and his immediate office b. Transfers Out 1) WHS support costs for the Office of the Special Assistant for Gulf War Illnesses are transferred to the Defense Health Program/TRICARE Management Activity based on the functional Transfer of the office between those Defense components | 296 -3,425 | |
| Total Transfers | | -3,129 |

SUMMARY OF INCREASES AND DECREASES (Dollars in Thousands)

| 7. Program Increases | | |
|--|--------|--------|
| a. One-Time FY 2005 Costs | | |
| 1) Funding to support the FY 2005 Base Relocation and Closure | 10 000 | |
| (BRAC) Commission | 10,000 | |
| b. Program Growth in FY 2005 | | |
| 1) The Defense Continuity Integration Network - Pentagon | | |
| Continuity Information System funding is increased to | 13,597 | |
| support the information management plan for Site-R 2) Furniture for the Pentagon Renovation Project increases | 13,597 | |
| to support the annual plan, which varies significantly | | |
| from year-to-year, and is charged on a pro-rata basis | | |
| to all tenants of the Pentagon building | 241 | |
| 3) Pentagon Reservation Maintenance Revolving Fund rent | 211 | |
| is increased to support the operational requirements | | |
| of the fund. These costs are charged on a pro-rata | | |
| basis to all the customer-tenants of the Pentagon building | 26,215 | |
| 4) Payments to the Building Maintenance Fund are increased to | · | |
| reflect space adjustments, and increasing security costs | 183 | |
| 5) Payments to the Defense Security Service are increase to | | |
| meet the operational adjustments approved for this fee for | | |
| service program, which provides personnel security reviews | 37 | |
| Total Increases | | 50,273 |
| | | 30,2,3 |
| 8. Program Decreases | | |
| a. One-Time FY 2005 Costs | | |
| 1) Completion of one-time FY 2004 IT initiatives | -3,476 | |
| 2) Non-recurring X-Year program reduction | -6,045 | |
| b. Program Decreases in FY 2005 | | |

SUMMARY OF INCREASES AND DECREASES (Dollars in Thousands)

| 1) Reduction of equipment maintenance costs associated with the procurement of new IT equipment that will be under warranty in FY 2005 | -612 | |
|--|---------|---------|
| 2) The Defense Travel System is decreased as a result of | -012 | |
| the prime contract restructure, and the realignment of development, delivery and training requirements | -11,854 | |
| 3) The Pentagon Renovation Project is reduced to support the annual plan, which is shared by all the tenants of the | | |
| Pentagon building on a pro-rata basis | -28,584 | |
| 4) The Public Key Infrastructure Program is reduced to reflect the end of the development/deployment of the program, to | | |
| a maintenance status | -1,094 | |
| 5) Reduced payment to DFAS for financial services, based on | , | |
| an operational cost adjustment | -227 | |
| 6) Recurring Commissions and Panels is reduced to reflect the changing requirements and scheduled completion of missions | -540 | |
| 7) Reduced demolition and site preparation requirements for | -540 | |
| the Air Force Memorial Foundation Site | -1,733 | |
| 8) Reduced requirements for Department's pro-rata share payments | | |
| for Government-wide E.Gov projects | -5,591 | |
| Total Decreases | | -59,756 |
| FY 2005 Budget Request | | 447,166 |

WASHINGTON HEADQUARTERS SERVICES Operation and Maintenance, Defense-Wide FISCAL YEAR (FY) 2005 BUDGET ESTIMATES MANPOWER CHANGES IN FULL-TIME EQUIVALENT FY 2003 through FY 2005

| | | US Direct Hire | Total |
|----|--|----------------|-------|
| 1. | FY 2003 FTEs | 590 | 590 |
| | Underexecution of Special Employment Programs corrected | 15 | 15 |
| | Underexecution of Core Operational Programs corrected Functional Transfers | 14 | 14 |
| | Federal Voting Assistance Program (to DHRA) | -13 | -13 |
| | | | |
| 2. | FY 2004 FTEs Functional Transfers | 606 | 606 |
| | The Executive Support Center (from OSD) | 2 | 2 |
| | | | |
| 3. | FY 2005 FTEs | 608 | 608 |

WASHINGTON HEADQUARTERS SERVICES FISCAL YEAR (FY) 2005 BUDGET ESTIMATES MANPOWER CHANGES IN FULL-TIME EQUIVALENT FY 2003 through FY 2005

| | US Direct Hire | Total |
|---------------------|----------------|-------|
| 4. SUMMARY | | |
| FY 2003 | | |
| O&M Total | 590 | 590 |
| Direct Funded | 590 | 590 |
| Reimbursable Funded | 0 | 0 |
| FY 2004 | | |
| O&M Total | 606 | 606 |
| Direct Funded | 606 | 606 |
| Reimbursable Funded | 0 | 0 |
| FY 2005 | | |
| O&M Total | 608 | 608 |
| Direct Funded | 608 | 608 |
| Reimbursable Funded | 0 | 0 |

PERSONNEL SUMMARY

| | | | | Change |
|--|---------|---------|---------|---------------------|
| | FY 2003 | FY 2004 | FY 2005 | FY 2004/ FY 2005 |
| | F1 2003 | F1 2004 | F1 2005 | F1 2005 |
| Active Military End Strength (Total) | | | | |
| Officer | 52 | 68 | 68 | 0 |
| Enlisted | 110 | 127 | 127 | 0 |
| | | | | |
| Civilian End Strength (Total) | | | | |
| US Direct Hire | 593 | 580 | 582 | 2 |
| | | | | |
| Active Military Average Strength (A/S) (Total) | | | | |
| Officer | 52 | 68 | 68 | 0 |
| Enlisted | 110 | 127 | 127 | 0 |
| | | | | |
| | | | | |
| <u>Civilian FTEs (Total)</u> | | | | _ |
| US Direct Hire | 590 | 606 | 608 | 2 |

WASHINGTON HEADQUARTERS SERVICES Operation and Maintenance, Defensewide Fiscal Year (FY) 2005 Budget Estimates Summary of Price and Program Changes (Dollars in Thousands)

| | | FY 2003 | Price Growth | | Program | FY 2004 |
|------|---|----------|--------------|-----------|-----------|----------|
| | | Program | Percent | Amount | Growth | Program |
| | Civilian Personnel Compensation | | | | | |
| 101 | Exec., General & Special Schedules | 56,336 | 4.2 | 2,391 | -3,489 | 55,238 |
| 107 | Voluntary Separation Incentive Payments | 652 | 0.0 | 0 | -352 | 300 |
| 111 | Disability Compensation | 259 | 4.0 | 10 | -158 | 111 |
| 199 | Total Civilian Personnel Compensation | 57,247 | 4.2 | 2,401 | -3,999 | 55,649 |
| | Travel | | | | | |
| 308 | Travel of Persons | 3,301 | 1.3 | 44 | -684 | 2,661 |
| | Other Fund Purchases | | | | | |
| 672 | Pentagon Reservation Maintenance Revolving Fund | 123,370 | -14.6 | -18,072 | -31,056 | 74,242 |
| | (Rent Payments) | (91,470) | (-14.6) | (-13,400) | (-51,039) | (27,031) |
| | (Pentagon Renovation Project) | (25,200) | (-14.6) | (-3,691) | (25,072) | (46,581) |
| | (Furniture - Pentagon Renovation Project) | (6,700) | (-14.6) | (-981) | (-5,089) | (630) |
| 673 | Defense Finance and Accounting Service | 1,250 | 14.2 | 178 | 293 | 1,721 |
| 678 | Defense Security Service | 2,000 | 3.0 | 60 | 22 | 2,082 |
| 680 | Purchases from Building Management Fund | 2,954 | 1.5 | 45 | 27 | 3,026 |
| 299 | Total Purchases | 129,574 | -13.7 | -17,789 | -30,714 | 81,071 |
| | Transportation | | | | | |
| 771 | Commercial Transportation | 1,893 | 1.3 | 24 | -1,830 | 87 |
| | Other Purchases | | | | | |
| 912 | Rental Payments to GSA (SLUC) | 27,029 | 1.7 | 473 | -1,014 | 26,488 |
| 913 | Purchased Utilities (Non-DBOF) | 717 | 1.3 | 9 | -71 | 655 |
| 914 | Purchased Communications (Non-DBOF) | 21,433 | 1.3 | 289 | -7,914 | 13,808 |
| 917 | Postal Services (U.S.P.S.) | 164 | 0.0 | 0 | 2 | 166 |
| 920 | Supplies & Materials (Non-DBOF) | 18,974 | 1.3 | 256 | 749 | 19,979 |
| 921 | Printing/Reproduction | 2,010 | 1.3 | 27 | 299 | 2,336 |
| 922 | Equipment Maintenance by Contract | 5,175 | 1.3 | 69 | 2,115 | 7,359 |
| 923 | Facility Maintenance by Contract | 1,680 | 1.3 | 22 | -310 | 1,392 |
| 925 | Equipment Purchases (Non-DBOF) | 62,509 | 1.3 | 843 | -23,071 | 40,281 |
| 932 | Management & Professional Support Services | 23,329 | 1.3 | 314 | -20,440 | 3,203 |
| 987 | Other Intra-governmental Purchases | 63,532 | 1.3 | 857 | -8,515 | 55,874 |
| 989 | Other Contracts | 99,552 | 1.3 | 1,343 | -42,482 | 58,413 |
| 998 | Other Costs | 67,513 | 1.3 | 911 | -3,879 | 64,545 |
| 999 | Total Other Purchases | 393,617 | | 5,413 | -104,531 | 294,499 |
| 9999 | Total | 585,632 | | -9,907 | -141,758 | 433,967 |

WASHINGTON HEADQUARTERS SERVICES Operation and Maintenance, Defensewide Fiscal Year (FY) 2005 Budget Estimates Summary of Price and Program Changes (Dollars in Thousands)

| | | FY 2004 | Price | Growth | Program | FY 2005 |
|------|---|----------|---------|----------|-----------|----------|
| | | Program | Percent | Amount | Growth | Program |
| | Civilian Personnel Compensation | | | | | |
| 101 | Exec., General & Special Schedules | 55,238 | 2.3 | 1,272 | -250 | 56,260 |
| 107 | Voluntary Separation Incentive Payments | 300 | 0.0 | 0 | 0 | 300 |
| 111 | Disability Compensation | 111 | 3.3 | 4 | 0 | 115 |
| 199 | Total Civilian Personnel Compensation | 55,649 | 2.3 | 1,276 | -250 | 56,675 |
| | Travel | | | | | |
| 308 | Travel of Persons | 2,661 | 1.5 | 41 | -312 | 2,390 |
| | Other Fund Purchases | | | | | |
| 672 | Pentagon Reservation Maintenance Revolving Fund | 74,242 | 27.0 | 20,082 | -2,128 | 92,196 |
| | (Rent Payments) | (27,031) | 27.0 | (7,303) | (26,215) | (60,549) |
| | (Pentagon Renovation Project) | (46,581) | 27.0 | (12,600) | (-28,584) | (30,597) |
| | (Furniture - Pentagon Renovation Project) | (630) | 27.0 | (179) | (241) | (1,050) |
| 673 | Defense Finance and Accounting Service | 1,721 | 4.3 | 74 | -227 | 1,568 |
| 678 | Defense Security Service | 2,082 | 0.0 | 0 | 37 | 2,119 |
| 680 | Purchases from Building Management Fund | 3,026 | 1.6 | 49 | 183 | 3,258 |
| 299 | Total Purchases | 81,071 | 24.9 | 20,205 | -2,135 | 99,141 |
| | Transportation | | | | | |
| 771 | Commercial Transportation | 87 | 1.1 | 1 | 0 | 88 |
| | Other Purchases | | | | | |
| 912 | Rental Payments to GSA (SLUC) | 26,488 | 1.5 | 410 | 70 | 26,968 |
| 913 | Purchased Utilities (Non-DBOF) | 655 | 1.4 | 9 | 0 | 664 |
| 914 | Purchased Communications (Non-DBOF) | 13,808 | 1.4 | 200 | 0 | 14,008 |
| 917 | Postal Services (U.S.P.S.) | 166 | 0.0 | 0 | 0 | 166 |
| 920 | Supplies & Materials (Non-DBOF) | 19,979 | 1.4 | 289 | 0 | 20,268 |
| 921 | Printing/Reproduction | 2,336 | 1.4 | 33 | -428 | 1,941 |
| 922 | Equipment Maintenance by Contract | 7,359 | 1.4 | 106 | -705 | 6,760 |
| 923 | Facility Maintenance by Contract | 1,392 | 1.4 | 20 | 0 | 1,412 |
| 925 | Equipment Purchases (Non-DBOF) | 40,281 | 1.4 | 584 | -6,088 | 34,777 |
| 932 | Management & Professional Support Services | 3,203 | 1.4 | 46 | -92 | 3,157 |
| 987 | Other Intra-governmental Purchases | 55,874 | 1.4 | 810 | -7,893 | 48,791 |
| 989 | Other Contracts | 58,413 | 1.4 | 846 | 19,388 | 78,647 |
| 998 | Other Costs | 64,545 | 1.4 | 935 | -14,167 | 51,313 |
| 999 | Total Other Purchases | 294,499 | | 4,288 | -9,915 | 288,872 |
| 9999 | Total | 433,967 | | 25,811 | -12,612 | 447,166 |

I. Description of Operations Financed:

- a. The Washington Headquarters Services (WHS) was established under Title 10, United States Code, on October 1, 1977 as a Department of Defense (DoD) Field Activity to provide operational support to specified DoD activities in the National Capital Region. In general, the Core Operational Support Activities of the organization represents a consolidation of functions which provides a variety of administrative and operational support and services to designated DoD activities which are not authorized their own support capability. WHS enables support functions to be centralized for maximum efficiency and control, by assuming the responsibility of planning, managing and administering the following functions:
 - (1) Administrative support of the Office of the Secretary of Defense (OSD), certain DoD Field Activities, and other specified Defense activities, including budgeting and accounting, civilian and military personnel management, office services, personnel and information security, correspondence and cables management, directives and records management, travel, and other such administrative services.
 - (2) Information Technology (IT) resources in support of the decision and policy-making processes of the sixteen organizational components of the Office of the Secretary of Defense and the Washington Headquarters Services. Develops information management strategies and programs; acquires services and systems to support the programs; and, manages those services and systems over their life cycles.
 - (3) Real Property management services for the Pentagon Reservation and other DoD-occupied, General Services Administration (GSA)-controlled administrative space in the NCR and DoD common support facilities, including office space, law enforcement, environmental safety and health, maintenance, repair and alteration of assigned buildings, custodial services, physical security, and building administration.
 - (4) Common office services, including printing, graphics, contracting, procurement of supplies and equipment, communications, concessions, and other support services.

(5) Administration and oversight for the implementation of the Defense Privacy Program within the Department of Defense, which includes providing management, guidance, and assistance to DoD Components to avoid conflicts of policy or procedures.

I. Description of Operations Financed (Continued):

- (6) Administration of the Freedom of Information Act Program through timely compliance with its policies, consistent with the Department's responsibility to ensure national security. Conducts security review consistent with Executive Order 12958, and current Department directives, of all material prepared by military and civilian employees, contractors, and sources outside the Department of Defense submitted for such reviews.
- b. WHS also programs and funds Defense Programs, including:
- (1) The Project Management Office (PMO) for the Defense Travel System (DTS) which was established to provide procurement management and system fielding support of DTS worldwide. The is the standard DoD business travel services system that combines reengineered travel policies and procedures with the best industry practices and technology. The DTS provides full travel management support from arranging for travel and approving travel authorizations, to processing reimbursement vouchers following travel and maintaining appropriate government records. The DTS is a fully electronic process that leverages technology to speed the coordination of travel, incorporates a digital signature capability, and embraces standard industry electronic procedures.
- (2) The DoD Public Key Infrastructure (PKI) effort, which is a critical element in achieving a security Information Assurance (IA) posture for the Defense Information Infrastructure (DII).

- (3) Other Defense support includes the DoD Commissions, Panels, Boards and Task Forces Program, the Federal Executive Boards Program, and the Defense Continuity Integration Network Pentagon Continuity Information System.
- c. The Washington Headquarters Services (WHS) Core Operational Support Activities finances the following functions/missions:
 - (1) Program, budget and accounting: Formulates, presents, and executes the Program Objective Memoranda, President's Budgets, and Future Years Defense Programs for the OSD, WHS, and certain DoD Field Activities. It also administers the Official Representation

I. Description of Operations Financed (Continued):

Program for the OSD, including the development of policies for use of these funds; for DoD officials, military and civilian employees, consultants and experts, and others authorized to travel on official business at Government expense under the auspices of OSD. Provides information system technology and management; installation level accounting support for appropriations allocated or allotted to OSD and WHS; and develops, establishes and administers control procedures for apportionment and allocations at the intermediate level for OSD. WHS also develops, implements and assists the accounting and reporting systems for the DoD Trust Funds and appropriation level reporting for OSD; manages the Treasury Index 97 (Defense-Wide) debt collection and cash management programs, and the OSD Government Travel Card Program.

(2) Correspondence and Communications: Provides administrative support to the immediate offices of the Secretary and Deputy Secretary of Defense and their principal assistants. Ensures an orderly flow of time-sensitive correspondence, cable traffic, and intelligence items for consideration, moving between the President, members of his cabinet and congress, and senior officials throughout the government and numerous foreign countries. Manages the DoD Directives System; implements records management for all OSD functional elements, systematic declassification, historical research programs, and administers the Freedom of Information Act (FOIA) Program to ensure compliance with policies and procedures that govern the program. Also serves as the proponent for the

Department's regulation and other discretionary instructions and guidance to ensure timely and reasonable uniform implementation of the FOIA. Internally administers the IA Program for the Office of the Secretary of Defense, the Chairman of the Joint Chiefs of Staff and the Combatant Commands. In so doing, promotes public trust by making the maximum amount of information available to the public, consistent with the Department's responsibility to ensure national security.

(3) Personnel and personnel security: Provides personnel, security, training and equal employment opportunity (EEO) services for military and civilian personnel assigned to the Office of the Secretary of Defense and a variety of DoD Field Activities, Defense Agencies, Military Departments, the White House, the National Security Council and the Congress. This includes a National Capital Region Human Resource Service Center which provides consolidated personnel services for participating DoD agencies, to include

I. Description of Operations Financed (Continued):

administration for various automation initiatives, and numerous services to on-site personnel offices.

(4) Facilities and operational services: Provides administrative and operational support to specified DoD activities in the National Capital Region (NCR), including space management, law enforcement, maintenance, repair and alteration of assigned buildings, custodial, physical security, building administration, graphics services, acquisition, property management, safety, environmental management, and other support services. Also directs, coordinates and administers the Pentagon Renovation Program for the development of strategic and facility plans to meet the long-range administrative space needs for the DoD in the NCR and a capital improvement program for the Pentagon Reservation. WHS also provides for the Management of DoD-occupied, General Services Administration-controlled administrative space in the NCR and DoD common support facilities includes office space, concessions, layout design and other related building administrative functions.

- (5) Provides information technology resources for approximately 12,000 IT seats, including networked personal computers, stand alone personal computers and laptops in WHS and the sixteen organizational components of OSD. Special emphasis is placed on continuing to develop, implement, and control enterprise-wide common applications and systems resulting in efficient, cost-effective and interoperable IT solutions for the OSD and WHS organizations. Also, special emphasis is placed on establishing and managing an effective and accredited security architecture that protects the IT from the full spectrum of cyber threats. The IT program funds the acquisition of hardware, software and operational services, such as, help desks, network management, system administration services, software licenses, hardware and software maintenance, and facilities maintenance.
- (6) Individual privacy: Serves as the focal point for the coordination of Privacy Act matters with the Defense Privacy Board; the Defense Privacy Board Legal Committee; the Office of Management and Budget; the General Accounting Office; the Office of the Federal Register, in conjunction with the OSD Federal Register Liaison Officer; and other Federal agencies as required. Supervises the implementation of the right to Financial Privacy Act, and any other legislation that impacts directly on individual privacy.

I. Description of Operations Financed (Continued):

Coordinates on all personnel policies that may affect the Department's Privacy Program, and ensures that training programs are established for those whose duties involve design, development, operation and maintenance of any system of records.

- (7) Miscellaneous activities: Provides such services as mess stewards and receptionists in support of the Secretary and Deputy Secretary of Defense and their senior staff.
- d. The Defense-wide Programs included in the Washington Headquarters Services account consist of the fiscal and manpower resources assigned to the following recurring and non-recurring functions:

- (1) The Defense Travel System and Project Management Office (PMO) operations, system deployment, system training, records management and operations maintenance.
- (2) The Pentagon Renovation Project, which provides for payments to the Pentagon Reservation Maintenance Revolving Fund (PRMRF) to fund the multi-year construction project, based on the combined Office of the Secretary of Defense/Washington Headquarters Services total occupancy.
- (3) The DoD Public Key Infrastructure (PKI) initiative, which provides funding for the implementation of DoD PKI policy.
- (4) Other Defense programs provide non-recurring funding to various activities assigned by the OSD as Executive Agents for the management of key Defense, Government-wide and international programs. Recurring resources are also provided to support the short-term DoD Commissions and Panels, and the Department's reimbursement for the administrative and personnel costs of the regional Federal Executive Boards.

II. Financial Summary (O&M: \$ in Thousands):

| A. Activity Groups: | | | _ | | |
|--|----------------|---------|---------------|-----------------|-----------------|
| | FY 2003 | Budget | | Current | FY 2005 |
| | <u>Actuals</u> | Request | Appropriation | <u>Estimate</u> | <u>Estimate</u> |
| 1. Core Operational Support Activities | | | | | |
| a. Compensation and Benefits Program | 54,460 | 54,403 | 54,403 | 53,421 | 54,563 |
| b. Support Services, Materials & Equipment | 47,831 | 57,367 | 56,443 | 56,150 | 57,480 |
| c. Information Technology | 80,432 | 88,581 | 87,154 | 89,271 | 82,502 |
| d. Contracts/Support Services | 43,183 | 42,972 | 42,280 | 38,861 | 31,805 |
| e. Pentagon Rent | 91,470 | 28,089 | 28,089 | 27,031 | 60,549 |
| f. Pentagon Renovation Project | 25,200 | 46,581 | 46,581 | 46,581 | 30,597 |
| g. Pentagon Renovation Furniture | 6,700 | 630 | 630 | 630 | 1,050 |
| h. Building Management Fund | 2,954 | 3,026 | 3,026 | 3,026 | 3,258 |

| i. GSA Rent | 26,945 | 25,888 | 25,888 | 25,888 | 26,518 |
|---|----------|---------|---------|---------|---------|
| j. US Mission to NATO | 2,955 | 3,081 | 3,031 | 3,024 | 3,056 |
| k. OSD/WHS Training Program | 4,166 | 3,696 | 3,636 | 3,614 | 3,673 |
| 1. Travel | 1,075 | 1,457 | 1,434 | 1,241 | 1,253 |
| Sub-Totals | 387,371 | 355,771 | 352,595 | 348,738 | 356,304 |
| 2. Defense Programs | | | | | |
| a. Defense Travel System | 58,240 | 38,426 | 37,806 | 37,718 | 26,356 |
| b. Commissions and Panels | 15,866 | 7,742 | 7,617 | 7,599 | 17,158 |
| c. Federal Executive Boards | 1,073 | 1,111 | 1,111 | 1,111 | 1,155 |
| d. Public Key Infrastructure | 1,869 | 2,450 | 2,411 | 2,405 | 1,342 |
| e. Defense Continuity Integration Network | 0 | 0 | -500 | 30,429 | 44,851 |
| f. Classified (DERF Transfer) Program | 28,000 | 0 | 0 | 0 | 0 |
| g. Ofc of Reconstruction/Humanitarian Asst. | 93,070 | 0 | 0 | 0 | 0 |
| h. Drug Interdiction Program | 143 | 0 | 0 | 0 | 0 |
| Sub-Totals | 198,261 | 49,729 | 48,445 | 79,262 | 90,862 |
| O&M, Dw Totals | 585,632 | 405,500 | 401,040 | 428,000 | 447,166 |
| | | | | | |
| 3. Special Programs | _ | • | | | |
| a. X-Year Funds (Commissions) | 0 | 0 | 0 | 5,967 | 0 |
| Overall Totals | 585,632* | 405,500 | 401,040 | 433,967 | 447,166 |

^{*} Includes \$103.381 million of supplemental funding.

II. Financial Summary (O&M: \$ in Thousands) (Continued):

B. Reconciliation Summary:

| Change | Change |
|---|----------------|
| <u>FY 2004/FY 2004</u> <u>FY</u> | 7 2004/FY 2005 |
| Baseline Funding 405,500 | 433,967 |
| Congressional Adjustments (Distributed) - | _ |
| Congressional Adjustments (Undistributed) - | _ |
| Congressional Adjustments (General Provisions) -4,211 | _ |
| Congressional Earmarks (Billpayer) -249 | _ |
| Subtotal Appropriated Amount 401,040 | _ |
| Price Change - | 25,811 |
| Functional Transfers 27,850 | _ |
| Program Changes 5,077 | -12,612 |
| Current Estimate 433,967 | 447,166 |

C. Reconciliation of Increases and Decreases:

FY 2004 President's Budget Request 405,500

1. Congressional Adjustments

a. General Provisions

| | 1 |) Section | 8094: | Improvements in Professional Support Services | -2,274 |
|---|------|-----------|-------|---|--------|
| | 2 |) Section | 8126: | Management Efficiencies | -1,937 |
| k | . Ea | rmarks | | | |
| | 1 |) Section | 8044: | Indian Lands Environmental Impact | -249 |

Total Congressional Adjustments

-4,460

BA 4

FY 2004 Appropriated Amount 401,040 II. Financial Summary (O&M: \$ in Thousands) (Continued): 2. Emergency Supplemental a. FY 2004 Emergency Supplemental Appropriations Act (P.L. 108-106) 1) Chemical-Biological-Radiological-Nuclear (CBRN) program 3,376 equipment, support and initiatives 2) War related administrative support costs 13,000 Total Emergency Supplemental 16,376 3. Fact-of-Life Changes a. Functional Transfers 1) Transfers In a) Information Technology Support Costs are transferred from the Office of the Secretary of Defense to offset the contract costs required to replace the support mission previously provided by the Air Force Pentagon Communications Agency (AFPCA) 2,400 b) The Defense Continuity Integration Network - Pentagon Continuity Information System funding is transferred from the Army to WHS to better align the management responsibility for Site-R within the Department. 31,000 2) Transfers Out. a) The Federal Voting Assistance Program is transferred to the Defense Human Resources Activity which is more appropriate, based on the Defense-wide and World-wide missions of this -5,451

program

| b) The support costs associated with the Department Advisory Committee on Women in the Services (DACOWITS) are transferred to the Defense Human Resources Activity based on the functional transfer of the mission from the Office of the Secretary of Defense | -99 | |
|--|-------|---------|
| Total Transfers | | 27,850 |
| II. Financial Summary (O&M: \$ in Thousands) (Continued): | | |
| b. Emergent Requirements Program Increase One-Time Costs Operational support for Multiple-year Commissions and Boards assigned by the President, Congress or the Department | 5,967 | |
| Total Program Increases | | 5,967 |
| 2) Program Reductions a) Program Decreases i) Redistribution of funds for the customers of the Pentagon Reservation Maintenance Revolving Fund, based on a redistribution of space adjustments | -890 | |
| Total Program Decreases | | -890 |
| Revised FY 2004 Estimate | | 450,343 |
| 4. Less: Emergency Supplemental Funding | | -16,376 |

| Normalized Current Estimate for FY 2004 | | 433,967 |
|--|--------|---------|
| 5. Price Change | | 25,811 |
| 6. Functional Transfers a. Transfers In 1) The Executive Support Center transfer from the Office of the Secretary of Defense (+2 FTE) to provide one source of communications for the Secretary of Defense and his immediate office II. Financial Summary (O&M: \$ in Thousands) (Continued): | 296 | |
| | | |
| b. Transfers Out 1) WHS support costs for the Office of the Special Assistant for Gulf War Illnesses are transferred to the Defense Health Program/TRICARE Management Activity based on the functional Transfer of the office between those Defense components | -3,425 | |
| Total Transfers | | -3,129 |
| 7. Program Increases a. One-Time FY 2005 Costs 1) Funding to support the FY 2005 Base Relocation and Closure | | |
| (BRAC) Commission b. Program Growth in FY 2005 1) The Defense Continuity Integration Network - Pentagon | 10,000 | |
| Continuity Information System funding is increased to support the information management plan for Site-R 2) Furniture for the Pentagon Renovation Project increases | 13,597 | |

| to support the annual plan, which varies significantly from year-to-year, and is charged on a pro-rata basis to all tenants of the Pentagon building 3) Pentagon Reservation Maintenance Revolving Fund rent is increased to support the operational requirements of the fund. These costs are charged on a pro-rata | 241 | |
|---|---------|--------|
| basis to all the customer-tenants of the Pentagon building 4) Payments to the Building Maintenance Fund are increased to | 26,215 | |
| reflect space adjustments, and increasing security costs 5) Payments for personnel security investigations are increased | 183 | |
| to meet the expected operational requirements for the personnel assigned to the OSD and WHS | 37 | |
| Total Increases | | 50,273 |
| <pre>II. Financial Summary (O&M: \$ in Thousands) (Continued): 8. Program Decreases</pre> | | |
| a. One-Time FY 2005 Costs | | |
| 1) Completion of one-time FY 2004 IT initiatives | -3,476 | |
| 2) Non-recurring X-Year program reduction | -6,045 | |
| b. Program Decreases in FY 2005 | | |
| Reduction of equipment maintenance costs associated with the procurement of new IT equipment that will be under | | |
| warranty in FY 2005 | -612 | |
| 2) The Defense Travel System is decreased as a result of the prime contract restructure, and the realignment of | | |
| development, delivery and training requirements 3) The Pentagon Renovation Project is reduced to support the | -11,854 | |

annual mlan labiah ia abawad bu all tha tananta af tha

| annual plan, which is shared by all the tenants of the | | |
|--|---------|---------|
| Pentagon building on a pro-rata basis | -28,584 | |
| 4) The Public Key Infrastructure Program is reduced to reflect | | |
| the end of the development/deployment of the program, to | | |
| a maintenance status | -1,094 | |
| 5) Reduced payment to DFAS for financial services, based on | | |
| an operational cost adjustment | -227 | |
| 6) Recurring Commissions and Panels is reduced to reflect the | | |
| changing requirements and scheduled completion of missions | -540 | |
| 7) Reduced demolition and site preparation requirements for | | |
| the Air Force Memorial Foundation Site | -1,733 | |
| 8) Reduced requirements for Department's pro-rata share payments | | |
| for Government-wide E.Gov projects | -5,591 | |
| | | |
| Total Decreases | | -59,756 |
| FY 2005 Budget Request | | 447,166 |
| | | • |

III. Performance Criteria and Evaluation Summary:

Washington Headquarters Services (WHS) is charged with providing administrative and operational support services to the Office of the Secretary of Defense (OSD) and certain Defense Agencies and joint activities which do not have their own administrative support capability. WHS objectives are to provide accurate and responsive support in correspondence control, mail services, records management, directives management, office services support, civilian and military personnel services, security, financial management, and other miscellaneous activities.

In addition to these traditional services, WHS administers data systems in support of the OSD decision and policy making processes, provides automated data processing services, and manages Department of Defense occupied General Services Administration controlled space in common support facilities throughout the National Capital Region.

The following identifies some of the more significant indicators of WHS workload:

a. Core Operational Support Activities:

| FY 2003 | FY 2004 | FY 2005 |
|-----------|---------------------------------------|---|
| <u> </u> | <u> </u> | <u> </u> |
| | | |
| 15 | 15 | 15 |
| | | |
| 14 | 14 | 14 |
| | | |
| 2,095,049 | 2,200,000 | 2,400,000 |
| 1,060,732 | 1,080,000 | 1,100,000 |
| 1,730 | 1,730 | 1,730 |
| | | |
| | | |
| 55,193 | 55,193 | 55,193 |
| 10,454 | 9,794 | 9,794 |
| | 14 2,095,049 1,060,732 1,730 | 15 15 14 14 2,095,049 2,200,000 1,060,732 1,080,000 1,730 1,730 |

III. Performance Criteria and Evaluation Summary (Continued):

| | FY 2003 | FY 2004 | FY 2005 |
|---|---------|---------|---------|
| (3) Individual Privacy | | | |
| Components supported | 18 | 18 | 18 |
| Privacy Act System of Records supported | 1,153 | 1,153 | 1,153 |

| (4) Facilities and Operational Services | | | |
|---|-----------|-----------|-----------|
| Space Managed (000 square feet) | | | |
| Pentagon Reservation | 4,864 | 4,864 | 4,864 |
| Other | 12,136 | 12,136 | 12,136 |
| Purchase Card | | | |
| Number of Transactions | 12,156 | 12,363 | 12,573 |
| Value (\$000) | 11,560 | 11,757 | 11,956 |
| Number of Card holders | 178 | 181 | 184 |
| Graphic Services | | | |
| Number of projects | 3,535 | 3,111 | 3,167 |
| Communications | | | |
| Number of lines | 13,731 | 13,964 | 14,216 |
| Number of Instruments | 9,310 | 9,477 | 9,477 |
| Personnel Serviced | 4,577 | 4,655 | 4,739 |
| IT Seats (Networked PCs, Stand | | | |
| Alone PCs, and Laptops) | 10,558 | 10,558 | 10,558 |
| OSD & WHS Organizational Components | 18 | 18 | 18 |
| (5) Correspondence and Communications | | | |
| Congressional Correspondence | 6,300 | 6,500 | 6,500 |
| Classified correspondence processed | 50,000 | 45,000 | 50,000 |
| Unclassified correspondence processed | 125,000 | 110,000 | 120,000 |
| Cable/Message processing | 360,000 | 360,000 | 360,000 |
| Mail/Distribution for 43 activities | 1,300,000 | 1,200,000 | 1,200,000 |

b. Defense-wide Programs: The Defense Travel System: Due to the complex nature of deploying major systems to DoD installations, fielding of DTS will occur in several phases. Phase I will deploy DTS to pilot sites covering four Services and some Defense Agencies that III. Performance Criteria and Evaluation Summary (Continued):

will support over 75,000 personnel generating an estimated 240,000 travel claims per year. Currently, DTS is operational at nineteen pilot sites.

| | <u>Event</u> | | | | <u>Date</u> | | | |
|-----|---|-----------|-----------|---------------|--------------------------------|--|--|--|
| | Phase I Fielding of Pilot Sites Phase II Fielding-High Volume Primary Sites (approximately 250 sites) Phase III Fielding-Smaller, low volume sites (approximately 10,000 Sites) | | | | | | | |
| IV. | Personnel Summary: | | | | | | | |
| | Active Military End Strength (E/S) (Total) | FY 2003 | FY 2004 | <u>FY2005</u> | Change <u>FY2004/FY2005</u> | | | |
| | Officer Enlisted | 52 110 | 68 127 | 68 127 | - - | | | |
| | Civilian End Strength (Total) | | | | | | | |
| | U.S. Direct Hire | 593 | 580 | 582 | +2 | | | |
| | Active Military Average Strength (A/S) (Total) | | | | | | | |
| | Officer Enlisted | 52 110 | 68 127 | 68 127 | - - | | | |

Civilian FTEs (Total)

U.S. Direct Hire 590 606 608 +2

V. OP-32 Line Items as Applicable (Dollars in Thousands):

| | | Chang | e from | | Change | from | |
|-----------------------------------|-----------------|---------|-----------|-----------------|---------------|----------|-----------------|
| | | FY2003 | to FY2004 | | FY2004 t | o FY2005 | _ |
| | FY 2003 | Price | Program | FY 2004 | Price | Program | FY 2005 |
| <u> </u> | <u>Estimate</u> | Growth | Growth | <u>Estimate</u> | <u>Growth</u> | Growth | <u>Estimate</u> |
| | | | | | | | |
| Exec., Gen.& Spec. Schedules | 56,336 | 2,391 | -3,489 | 55,238 | 1,272 | -250 | 56,260 |
| Voluntary Separation Incentive Pa | y 652 | _ | -352 | 300 | 0 | 0 | 300 |
| Disability Compensation | 259 | 10 | -158 | 111 | 2 | 2 | 115 |
| Travel of Persons | 3,301 | 44 | -684 | 2,661 | 41 | -312 | 2,390 |
| Pentagon Reservation | | | | | | | |
| Maintenance Revolving Fund | 123,370 | -18,072 | -31,056 | 74,242 | 20,082 | -2,128 | 92,196 |
| Defense Finance & Accounting Svc | 1,250 | 178 | 293 | 1,721 | 74 | -227 | 1,568 |
| Defense Security Service | 2,000 | 60 | 22 | 2,082 | 0 | 37 | 2,119 |
| Purchases from Building Managemen | t | | | | | | |
| Fund | 2,954 | 45 | 27 | 3,026 | 49 | 183 | 3,258 |
| Commercial Transportation | 1,893 | 24 | -1,830 | 87 | 1 | 0 | 88 |
| Rental Payments to GSA | 27,029 | 473 | -1,014 | 26,488 | 410 | 70 | 26,968 |
| Purchased Utilities | 717 | 9 | -71 | 655 | 9 | 0 | 664 |
| Purchased Communications | 21,433 | 289 | -7,914 | 13,808 | 200 | 0 | 14,008 |
| Postal Services (USPS) | 164 | _ | 2 | 166 | 0 | 0 | 166 |
| Supplies/Materials | 18,974 | 256 | 749 | 19,979 | 289 | 0 | 20,268 |
| Printing & Reproduction | 2,010 | 27 | 299 | 2,336 | 33 | -428 | 1,941 |
| Equipment Maintenance by Contract | 5,175 | 69 | 2,115 | 7,359 | 106 | -705 | 6,760 |
| Facility Maintenance by Contract | 1,680 | 22 | -310 | 1,392 | 20 | 0 | 1,412 |
| Equipment Purchases | 62,509 | 843 | -23,071 | 40,281 | 584 | -6,088 | 34,777 |
| Management/Prof. Support Services | 23,329 | 314 | -20,440 | 3,203 | 46 | -92 | 3,157 |
| Other Intra-Government Purchases | 63,532 | 857 | -8,515 | 55,874 | 810 | -7,893 | 48,791 |

| Other Contracts | 99,552 | 1,343 -42,482 | 58,413 | 846 19,388 | 78,647 |
|-----------------|----------|-----------------|---------|----------------|---------|
| Other Costs | 67,513 | 911 -3,879 | 64,545 | 935 -14,167 | 51,313 |
| Total | 585,632* | -9,907 -141,758 | 433,967 | 25,811 -12,612 | 447,166 |

^{*} Includes \$103.381 million of Supplemental funding.